

Accessibility Guide

This accessibility guide has been produced by London Clubs International to assist our customers in establishing the suitability of The Sportsman for those people who have a disability

If you think you may need extra help, please let us know in advance or on your arrival at Reception. A member of the management team will be happy to discuss with you what we can do to make the most of your visit.

Hours of business

- We are open from 12 noon to 6:00am
- The gaming tables are open from 12 noon to 6:00am
- Food and beverages are served from 12 noon to 5:30am

Car Parking

- The Sportsman has a dedicated valet car parking service available at the drop-off point corner of Bryanston Street and Old Quebec Street
- Please note that the car park is only available via our valet service as there is no direct access from the car park into the reception

Main Entrance and Reception

We have one public entrance:

- The Old Quebec Street entrance is near to the Bryanston Street and Old Quebec Street drop off area which has access to the pavement and this leads directly to our reception

Internal access

- There is lift access to both floors
- The lift has doors which are 790mm wide (800mm with staff adjustment). This operates between the Ground (Gaming) floor and the Restaurant in the basement
- There is a valet service in all gaming areas, bars and restaurants, however the Restaurant and poker lounge only operate from 6:00pm
- A ramp can be provided for access to the bar. Please speak to a member of staff
- All of our games have at least one table which is suitable for wheelchair access
- Please note that the lighting is muted in all areas
- Please note that there is ambient music and background noise in the gaming areas

Toilets

- Signposted and fully fitted disabled toilets are located in the basement area of the premises
- Please note that a key is required to operate the disabled toilets. This is obtainable from Reception or speak to a member of staff

Dietary needs

- We will always try to accommodate special dietary requirements but advance notice is normally required
- Please note that we cannot guarantee food free of allergens even with advance notice

Emergency arrangements

- First aid is available at all times
- The emergency evacuation signal is an audible alarm
- Should an evacuation be necessary, we aim to ensure everyone leaves safely
- There is a designated disabled 'refuge' available for the basement area if immediate evacuation is not possible